

Premium Laboratory Equipment

Leading Safety Standards

Superior Ease of Use

Reduced Cost of Ownership

➤ Service & Technical Support – Labotal's Commitment

We provide full servicing and technical support for the complete range of Heidolph equipment supplied by Labotal. We have a team of in-house application and technical support personnel and qualified service engineers, with a fully equipped workshop providing a fast response to your technical and servicing needs.

Labotal Scientific Equipment will provide you with:

- Guaranteed response to any request within 24 hours
- FREE first installations and training.
- FREE telephone and e-mail technical or application support
- Warranty claims and repairs undertaken
- FREE repair inspection and quotations
- Product repairs performed by factory trained and approved engineers
- Repair turn-around time of 4 working days (subject to availability of spare parts)
- FREE of charge loan equipment (subject to availability)
- We can arrange collection and return of your equipment
- Onsite or "return-to-base" repair options
- Annual Service Contracts options
- Supply of spare parts and consumables
- Documentation: catalogs, manuals, spare parts lists, etc...

For all service, repairs and warranty enquiries, please contact us at:

Labotal Scientific Equipment Ltd,

Abu-Gosh, Israel

Tel: 02-5799222

Fax: 02-5799221

E mail: Service@labotal.co.il or Sales@labotal.co.il

